

# SUSTAINABILITY STATEMENT

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## Hotel presentation

The hotel's trade name is "The King Jason Protaras" and belongs to 'AZELCO LTD', started operating in 2016. The hotel is located at Fig Tree bay one of the most famous beaches in Protaras, directly by the sea.

The hotel is managed by General Manager Mr. Nikolas Nikola and the Management Team and works on a seasonal basis (April to October). The hotel consists of:

88 rooms with private bathroom, direct telephone service, colored TV with satellite program, radio, hairdryer, iron, ironing board, lounge area and balcony or terrace.

- 36 rooms are studios and 52 rooms are one-bedroom suites
- Air condition.
- Two Restaurants
- Lobby Bar and Pool Bar
- 2 Swimming pools, Jacuzzi, Hydro conducting
- Modern Gym with Sauna and Spa Treatments
- Conference room
- Wireless Internet Access

"The King Jason Protaras", scope is:

- To understand the needs of its clients
- Compliance with food safety legislation and rules
- To demonstrate commitment towards quality, occupational health and safety at work
- To protect the environment and rationalize it
- The implementation of the philosophy of continuous improvement

THE KING JASON PROTARAS has decided to implement the TRAVELIFE System Hotel.



# THE KING JASON PROTARAS

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Our vision is to create a culture that aims for:

“A sustainable society where we can satisfy our own needs without reducing the possibilities for future generations to satisfy their needs”.

It is well understood to the Management of THE KING JASON PROTARAS the necessity to implement a sustainable action plan in order:

- to create happy faces in a happy place,
- to reduce the environmental impact from its activities,
- to adapt to the socio – economic fast changes and contribute to the local community,
- to create health and safety, fair and pleasant work environment and finally

For the above purposes The King Jason Protaras is member of Cyprus Sustainable Tourism Initiative, and implement the Travelife Sustainable system.

The King Jason Protaras sets goals and to achieve them it:

- Has created a sustainable team, which is composed from all department heads and assigned the General Manager as the head of the team.
- Undertakes to carefully examine and understand the specific requirements and needs of its clients and to adopt policies and procedures that satisfy them with certainty.
- Provides fast, efficient, and friendly service to customers and partners.
- It is committed to producing and delivering safe and high-quality food products that meet the needs and expectations of its guests in a way that ensures absolute hygiene and quality.
- Has installed a System that is in line with the hotel's wider targets as a Travel Services Provider and which analyses the risks based on a risk study that assesses the risks based on their likelihood of occurrence and severity and recognizes Critical CCP's and OPRPs to control these potential risks, taking into account sensitive consumers Legislation, the recommendations of the competent authorities as well as new scientific data on food dangers.
- Is committed to support the HACCP and Security Committee with all the resources required to ensure that Food Safety, Health and Safety Management Systems work efficiently and meet the goals of their creation.
- Provides customers the "best value for their money", the best quality, safety and value in products and services for the money they pay.
- Offering Redefine Genuine Hospitality at all times.
- It is committed to ensuring that the Health and Safety, Environment and HACCP policy is understood, implement-ed and maintained at all levels of the organization.



# THE KING JASON PROTARAS

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- Maintains the facilities and equipment of the hotel according to the highest possible levels of maintenance, cleaning, disinfection, comfort, functionality, and efficiency.
- Provides all the means for staff training on health and safety issues and the allocation of responsibilities within the Hotel
- Provides health and safety to employees, subcontractors, suppliers, visitors and other third parties on the premises of the

Hotel and environmental protection and takes all appropriate measures to control these factors

- Creates a culture at work of sensitivity in safety, health and environmental issues.
- Continuously monitors the reduction of incidents that harm human health and / or the environment.
- Adopts and implements policies and procedures that systematically and efficiently ensure the highest levels of hygiene, safety, and protection of the hotel's interior and exterior environment.
- Provides staff continuously through training, coaching, protection and well-being at the work.
- The policies and procedures outlined in this Handbook are an integral part of the hotel's management and operation, for which we are proud and ensure that they are effectively implemented at all times.
- Develops long-lasting, mutually beneficial relationships with trusted, technologically upgraded and quality conscientious suppliers.
- It sets measurable targets for quality, safety, health, environment and HACCP at operational level, operational level of departments and / or processes, as well as products. These targets are established and evaluated in terms of their achievement by the Hotel's Top Management within the framework of the Management Review and on monthly management meetings.
- Communicates periodically the results to the guests.
- Communicates periodically the results to the employees.
- Monitor, measure and evaluate critical parameters and processes to ensure quality of services, health & safety, food hygiene, limitation of the impact on the environment, the optimum contribution to the local community and fair treatment of its employees.
- Comply with the relevant environmental legislation & take a proactive approach to future requirements & obligations.
- This policy is applied by all employees at all levels of the business and recognizes the individual hazards of their workplaces, contributing to improving the performance of all the above.



## ACTION PLAN CONTENT – BEST PRACTISES

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### RECYCLING OF:

- Glass
- Paper
- Plastic
- Batteries
- Electrical domestic appliances
- Electronic appliances
- Frying oil
- Metals
- Linen
- Furniture



### SAVE ENERGY BY:

- Monitoring energy sources, electricity, gas, diesel
  - Low energy bulbs and led lights, KNX light system
  - Support water heating with solar panels installation on the Block A
  - Electricity Cut off in the rooms, balcony doors & windows
  - Key Card magnet to connect room electricity
  - Prefer as much as possible local suppliers
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- The hotel participates in the European business plan 2014-2020 competitiveness and sustainable development.



### WATER SAVINGS

- Flow reducers in the shower heads
- Economic toilet flush
- Encouraging guests to re-use towels
- Re use treated water for garden watering



### WASTE MANAGEMENT

- Participating in municipal organic waste management network (compactor)
- Avoid purchasing of individual packaging, prefer catering size packaging.
- Recycling



## ACTION PLAN CONTENT – BEST PRACTISES

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### LOCAL COMMUNITY

- The hotel is in close cooperation with KEPA, a charity center in the nearby town Paralimni and Apostolos Varnavas School for children with special needs in Liopetri village
- “CYPRUS BREAKFAST” We as a member of Louis Hotels have implemented the concept of Cyprus breakfast. By offering the guests an authentic Cypriot cuisine, which is part of the support of the local community.



### CHILD PROTECTION

- Adults only hotel



### GUESTS' CONTRIBUTION

- Separate & Recycle in designated areas or leave in the room and the maids will do it for you
- Re-use bath & beach towels
- Turn water on only when necessary
- Use the toilet low flush button when possible
- Batteries are recycled in the lobby area
- Cyprus is a beautiful country, take the opportunity to visit historical sites, Troodos mountains, the wineries, etc. Complimentary information booklet is available at the reception area.

### EMPLOYEES CONTRIBUTION

We strive to involve as much as possible our employees in this initiative.



## ACTION PLAN CONTENT – BEST PRACTISES



### TARGETS & ACTUAL FIGURES

We set separate target per bed night for:

- Water consumption in litres
- Electricity consumption in Kwh
- Fuel consumption in litres

For all the above we have one target energy consumed per bed night in Kwh

	SUMMER 2020	SUMMER 21 TARGET
Water	511	450
Electricity	28.56	25.00
Fuel	0.70	0.65
Total Energy	40.84	36.40

### SOLID WASTE

We have identified the areas that produced solid waste and our efforts are to minimize the quantities that are thrown in the waste bins.

Paper, toners, electronic equipment, batteries, plastic containers, bottles, glass, light bulbs, copy machines ink, tyres, garden trash, are all recycled.



### LIQUID WASTE

All water is treated by the central sewage plant. Frying Oils are also recycled. Pool back wash in sewage plant.



### USE CHEMICALS

A list of the pool chemicals has been prepared. The yearly consumption is monitored and are converted in kg. A list of chemicals used in the kitchen and in the housekeeping is also prepared. The consumption is also monitored. For all chemicals there are instructions how to use and what protection to take.



We confirm that all our actions are complied with the Cyprus law and European directives.

Yours sincerely,



**THE KING JASON PROTARAS**

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# **ACTION PLAN CONTENT – BEST PRACTISES**

Nikolas Nikola

*General Manager*



# THE KING JASON PROTARAS

## TRAVELIFE



What is Travelife? Travelife is an international sustainability certification scheme for hotels and accommodations. We help them to improve how they manage their environmental and social impacts, such as reducing their energy or water consumption, and ensuring they support local people, businesses and culture.

The criteria also cover issues like human rights, child protection and employee welfare. Helping to ensure they operate fair practices and are working to protect their guests, employees and the local community where they operate.

Accommodations that prove they meet the Travelife sustainability criteria become certified and receive either a Travelife Gold Award or Travelife Award of Excellence

What does the King Jason Protaras:

- The hotel is a member of Cyprus Sustainable Tourism Initiative, with whom applies the project Cyprus Breakfast, which aims to offer authentic Cypriot cuisine.
- Recycles paper, plastic, glass, batteries, computers, metals, linen & towelling, lamps, frying oil.
- Monitor the consumption of electricity, water and fuel.
- Offers authentic Cypriot cuisine using the local products
- Helps and contributes Charity Centres like KEPA..
- Participates at schools of the community for sustainability in tourism lectures. Supports their initiatives.
- Organizes beach cleaning with local schools,
- Organizes seminars
- The hotel issued a statement of two policies, which cover the criteria of Travelife. These statements can be acknowledged in the Staff room's board and at the Information board. A. Community responsibility B. Human Resources Management and

### RECYCLING

- PAPER
- GLASS
- PLASTIC
- WHERE: PARKING AREA & PUBLIC AREAS
- FRYING OIL
- METALS
- DOMESTIC ELECTRICAL APPLIANCES
- BATTERIES IN RECEPTION AREA.
- ELECTRONIC APPLIANCE, PLEASE GIVE TO THE RECEPTION





# THE KING JASON PROTARAS

## TRAVELIFE



### SAVE ENERGY

- SOLAR PANELS INSTALLED IN THE BLOCK A
- FOTOVOLTAICS PANELS INSTALLED IN THE BLOCK B
- LED BULBS
- WINDOW/BALCONY DOOR ELECTRICITY CUT OFF
- ROOM ELECTRICITY CUT OFF WHEN CLIENTS ARE OUT
- WATER SAVING SHOWER HEADS

### RECORDING CONSUMPTION EVERY DAY OF:

- ELECTRICITY in Kwh
- WATER in liters
- FUEL in liters

### TOTAL ENERGY CONSUMPTION PER BEDNIGHT

- ELECTRICITY
- FUEL
- GAZ

### DEAR GUESTS, PLEASE HELP US IMPROVE OUR SUSTAINABILITY PORGRAM BY:

- Recycling paper, glass, plastic, batteries. Use the designated bins.
- Save water as much as possible. Do not leave the tap open and please report any eventual leakage!
- Do not leave room with your key card on the key fob while out and a/c on!
- Please change towels when necessary, following the instruction in your room.
- Do not leave on the beach any garbage.

